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Remediation • Restoration • Roofing • Recovery

When disaster strikes... Are you prepared?

PRIORITY RESPONSE PROGRAM

PLAN NOW for those difficult times — while it is easy

Specializing in

MULTI-FAMILY | COMMERCIAL | HOSPITALITY
Large Loss Restoration Projects

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f @ClaremontPropertyCo

Many business owners are so focused on the countless daily tasks that come with running a business, and don't have time to stop and think about what they would do in the event disaster strikes their area. Fire, flood and severe weather all have the ability to severely impact business property as well as business continuity. Having a plan in place prior to the disaster will minimize the interruption to your business as well as the stress that comes along with your business being impacted.

Claremont's Priority Response Program is designed to provide you with a comprehensive plan for your business that begins with an understanding of what can happen to your facility. Every business is unique and that is why we work with your team to address the unique needs of your business. We focus on developing a plan that will help to significantly reduce the interruption to your business following a disaster.

In the cases of area wide disasters such as hurricanes and tornados resources in the area quickly become scarce, if not unavailable. When you are part of our Priority Response Program, you will not be one of the hundreds, if not thousands, looking for contractors, materials and a solution at your greatest time of need. Signing up for our Priority Response Program makes sure you are not put in that position.

A few of the many benefits of being part of Claremont's Priority Response Program

- ▶ **We will at no cost to you do a Pre-Loss Inspection of your building.** During this inspection we will collect all the details about your building so following a disaster we already have all the information we need to be able to start work immediately. Our team will arrive already familiar with the electrical, water, sanitary systems, fire sprinkler, emergency power supply, fire, and burglar alarm systems
- ▶ **Our experience working in disaster areas enables us to begin restoration immediately following a disaster**
- ▶ **24/7 Emergency Response.** Our teams are ready to restore, rebuild and help your business at any time of the day or night.
- ▶ We will work with the various departments of your business to determine the best plan of action for your business and your employees following a disaster.
- ▶ We will be your single point of contact for all your emergency **response** and reconstruction services for all your buildings nationwide

Our team members nationwide are here to provide you with the peace of mind that your business is protected in the event disaster strikes.



MOST OF OUR CLIENTS PURCHASE INSURANCE TO PROTECT THEIR BUSINESS IN THE EVENT OF A DISASTER. AT CLAREMONT, WE WANT TO HELP MAKE SURE YOUR INVESTMENT IN YOUR INSURANCE POLICY PAYS OFF IF DISASTER STRIKES.



Our Story

Founded in 1995, Claremont is a construction company. We build buildings, restore buildings and commercial spaces that we hope are part of the changing world. We want to work on projects where great things happen. We dream big and we want our clients to do the same. Our whole team thrives on our role of making those dreams come true.

We have decades of experience managing large scale commercial, multi-family, and hospitality recovery projects. We have advocated and settled millions of dollars in insurance claims for our clients and completed tens of thousands of square feet of demo, mitigation and restoration projects along the way.

Our decades of experience allow us to provide you with the complete spectrum of recovery services. Starting with our Priority Response Program. In the event of a loss, we can provide emergency services, remediation services, and complete restoration services, all based on the needs of our individual clients.

Pre-Loss Inspection Program in Detail



Access to Information in Emergency Situations

When disaster strikes, every minute counts. During our Pre-Loss inspection, our team will identify the locations of cut-off valves, electric control panels, elevator controls, fire alarm panels, etc. found in the building. In the event our crews or your maintenance personnel are called to respond to an emergency at your building, having the exact location of these vital building control systems available to them will save precious time and likely additional damage to your building.

Your completed report will have a detailed location description along with photos of each:

Water cut-off valve	Gas cut-off valve
Water meter location	Roof access
Fire sprinkler cut-off valve	Alarm panel
Lawn sprinkler cut-off valve	Elevator controls
Back-flow preventer	

OUR PRIORITY RESPONSE PROGRAM IS DESIGNED TO GIVE YOU PEACE OF MIND. YOU WILL KNOW THAT YOU HAVE TAKEN THE PROACTIVE MEASURES NECESSARY TO BE PREPARED IN THE EVENT OF A DISASTER.

Pre-Loss Services

Frequently in the event of a loss, it is very challenging for our estimators to prove to insurance carriers the extent of the damage without the proper documentation or evidence of what the conditions were prior to the disaster.

Our inspection report will provide all the tools we need to prove your building's condition prior to the loss. Our inspection report will have information, and in most cases photos of:

Property exterior	Electrical systems
Property interior	HVAC systems
Building contents & furniture	Stairs & railings
Roof systems	Plumbing systems
Elevator equipment	Foundation
Specialty equipment	Fire suppression systems
Lighting control systems	Life safety systems

As an option, Claremont can also store important documents relating to the property:

Insurance policies related to property and contents	Required municipality inspection documents
Site survey	Building permits
Architectural plans	Additional engineering reports
Receipts for capital improvements	Any other important documents related to the property
Certificates of Occupancy	

Organize Vital Equipment & Inspection Information

Your completed report will have all your serial numbers and model numbers of your major operating systems, pumps, motors and panels.

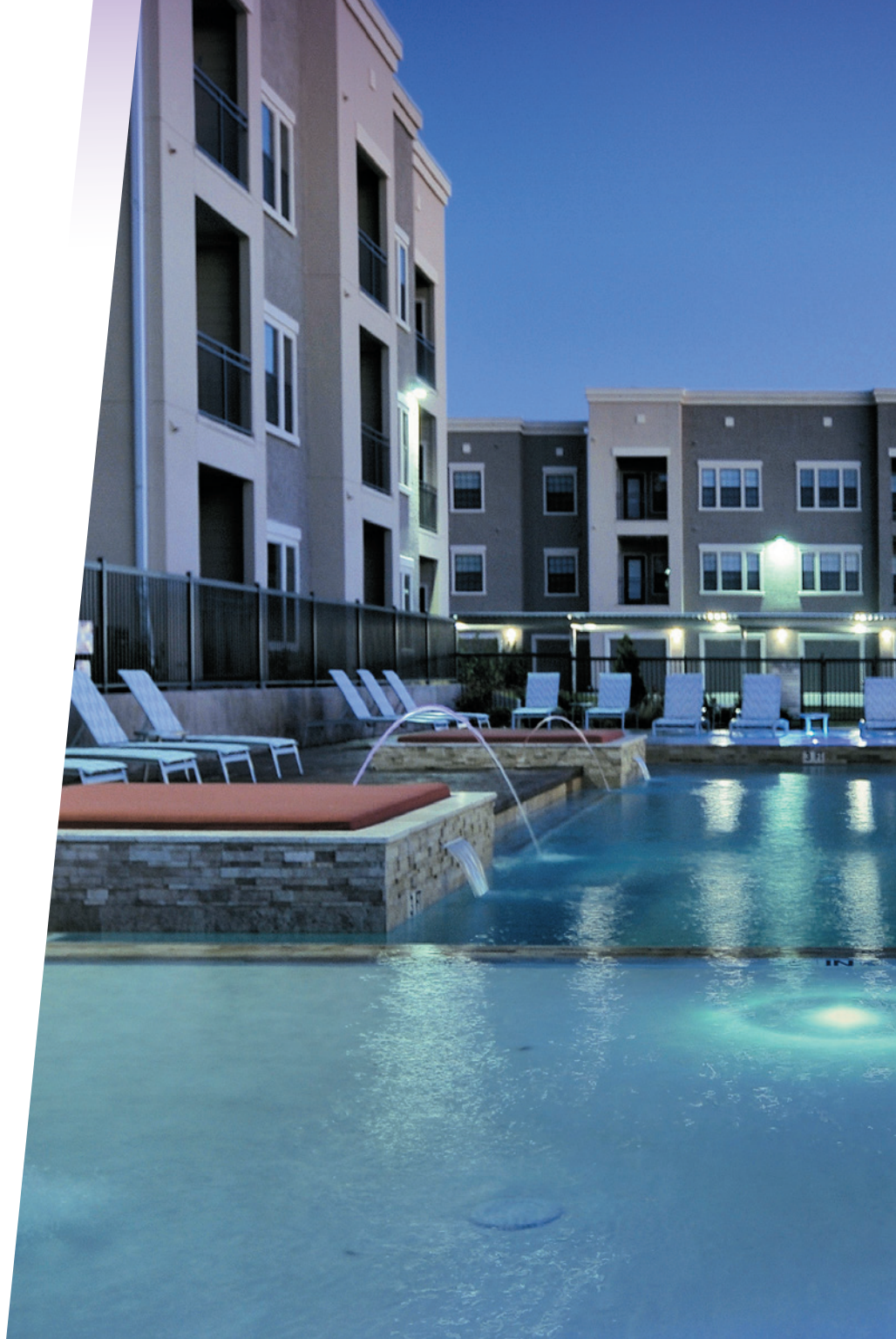
Dates of when inspections are due for:

Fire panels	Fire pumps
Elevators	Boilers
Fire extinguishers	Generators
Back flow preventer	Specialty equipment

All this information in a single location and available to whomever you authorize to view it. Calendar reminders can be set to ensure you never miss another inspection date again.

Ongoing Inspection

We can set your property up for annual inspections or after any renovation project you do in order to update the report to keep you informed of the status of your building.





Along with the physical inspection of your property, we would like to:

- ▶ Work with you on estimating downtime in the event of a loss so you can evaluate your business interruption insurance. This will ensure you have the money you need to pay business related expenses after a loss
- ▶ Review your insurance policy to ensure complete coverage of your property and contents. Most often we see fences, ancillary buildings, maintenance shops, cabanas, pool equipment and parking lot lighting not covered
- ▶ Work with you to make sure you understand your risk related to your deductibles
- ▶ Recommend code upgrade coverage based on what systems exist on your property and what may be required to be upgraded in the event of a loss (type of electric wiring, multiple roof layers, breaker panels, building access, bedroom window heights, energy code compliance, etc)
- ▶ Building contents and personal property
- ▶ Specialty equipment

We are ready to set up an appointment for your
Pre-Loss Inspection

Let us know when you are ready

Call us at 713.661.0400

*Or visit us online at **cpc-tx.com***



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